

KIDUS YOHANNES

INFORMATION TECHNOLOGY | POWER PLATFORM | AI EVALUATION

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PROFESSIONAL SUMMARY

Information Technology graduate with hands-on experience in application support, workflow automation, and AI evaluation. Skilled in developing and maintaining Microsoft Power Platform and SharePoint solutions, troubleshooting technical issues, and organizing business information. Background in prompt development and technical research, with a focus on practical problem-solving, clear communication, and responsible AI use.

CORE SKILLS

- IT Solutions:** Application support, troubleshooting, data management, business process improvement
- AI:** LLM output evaluation, prompt development, technical research, response validation, responsible AI awareness
- Microsoft Tools:** Power Apps, Power Pages, Power Automate, Power BI, SharePoint, Microsoft Office
- Workflow Automation:** Cloud flows, triggers, conditions, dynamic content, email notifications, flow troubleshooting
- SharePoint:** Site creation and administration, lists, content organization
- Project Skills:** Software project management, team coordination

PROFESSIONAL EXPERIENCE

Power Platform Developer
Melt Technology

July 2024 - Present

- Develop and support Power Apps business applications to organize information and simplify daily workflows.
- Build and maintain Power Pages sites, refining content, layouts, and navigation for clear, consistent user experiences.
- Create and administer SharePoint sites, organizing content and site structure to support collaboration and information access.
- Troubleshoot application and site issues across Power Apps, Power Pages, and SharePoint; implement updates and usability improvements.

INDIVIDUAL PROJECTS

AI Trainer / Prompt Engineer
Handshake

December 2025 - June 2026

- Evaluated large language model (LLM) outputs for scientific accuracy, clarity, depth, and relevance.
- Conducted independent research to validate technical claims and support prompt development and evaluation.
- Provided structured feedback on factual inconsistencies, unsupported claims, and incomplete explanations to improve AI response quality.

Invoice Management System

December 2025 - April 2026

- Independently built a searchable invoice dashboard for a small business, replacing paper tracking and centralizing service, pricing, and payment records for easier review and recordkeeping.

CERTIFICATIONS

CompTIA Security+ ce Certification	August 2025
Microsoft Certified: Power Platform Fundamentals	February 2025
Microsoft Power Up Program - Low-code Maker Course Completion	January 2025